

Transportation & Older Adults

The Volunteer Driver Program Option

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(2016)***

***National Volunteer
Transportation Center
Located in Albuquerque, NM
and
Washington, DC***

Mission

***To support and sustain the
development of existing and new
volunteer transportation programs by
providing technical assistance,
education, information and other
services.***

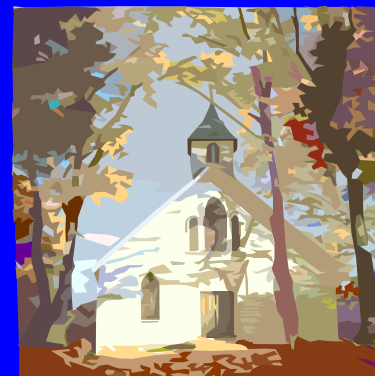


Time To Give Up The Keys?



They Still Need To...

...Go To Many Destinations



There May Be A Family Of Options



Once Upon A Time

There once was a man walking from Jerusalem to Jericho. Suddenly a group of men jumped out from behind a hill. They took all his belongings and tore off most of his clothes, beat him and left him for dead. People came by and didn't help him.

After some time, a man came by who was a Samaritan. His ethnic group wasn't liked by that of the injured man. But he felt compassion for the man, put bandages on his wounds and poured oil and wine on them. Then he lifted the man on his own donkey and took him to a hotel to take care of him.

He Was Probably the First Volunteer Driver

They Can Be A Great Solution

Volunteer Driver Programs Can Provide Transportation To...

- ...people who have outlived driving expectancy**
- ...meet special challenges of the 'Old Old'**
- ...serve those who are transportation dependent**
- ...support people with mobility challenges**
- ...support people who are unable to access public transit**
- ...support people who cannot qualify for ADA Paratransit**
- ...support people who cannot pay for taxi or private services**
- ...provide transportation when other services are not available**

...help passengers get where they need to go...

Some Important Data

...800 (programs)

37 (states)

...17 (years)

...470,850 (passengers)

...73,810 (drivers)

...61,315 (vehicles)

475,690 (rides)

...85,582,485 (miles)

...7,251,210 (hours)

...\$1,673,954,000

They Can...

...Provide Assistance

...Transportation Services...

**Public
Transit
Services**

**ADA
Paratransit
Services**

**Taxi
Services**

**Community
Transit
Services**

**Volunteer
Driver
Programs**

Destination Transportation

Supportive Transportation

**Transit
Stop**

**Curb-
to-Curb**

**Door-
to-Door**

**Door-thru-
thru-Door**

**Stay At
Destination**

...Assistance and Support...

They Can...

...Take The Service To The Passenger

**Public
Transit
Services
Programs**

**ADA
Paratransit
Services**

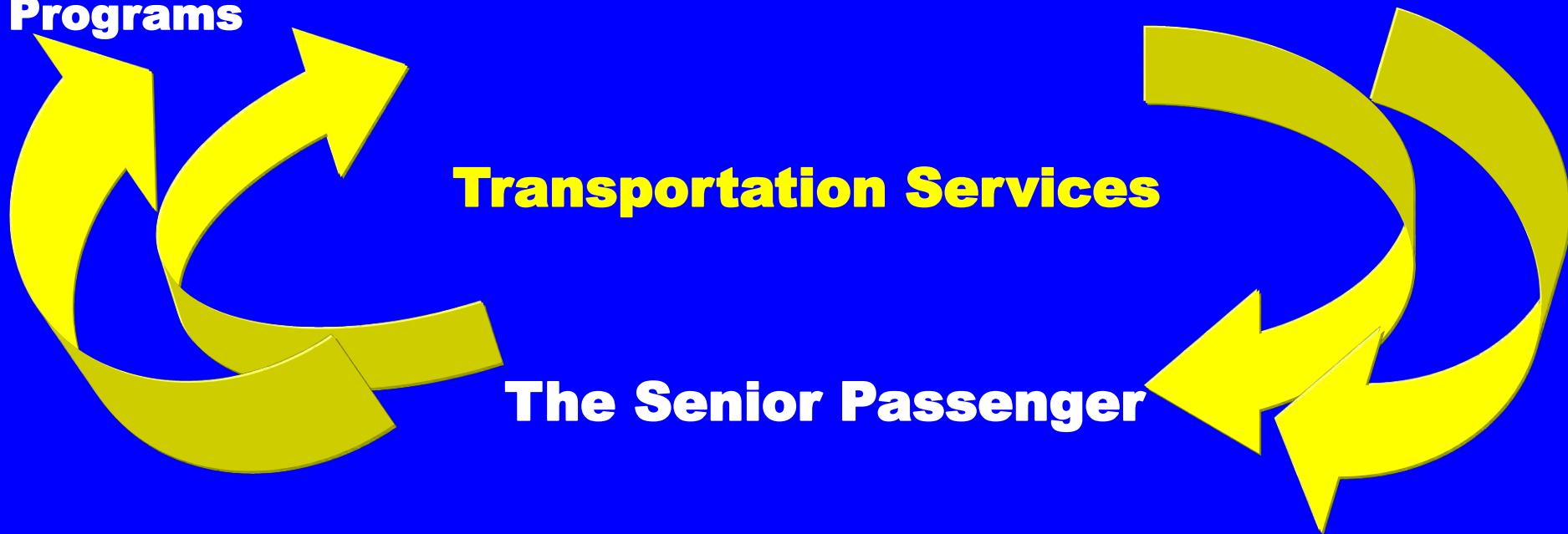
**Taxi
Services**

**Community
Transit
Services**

**Volunteer
Driver**

Transportation Services

The Senior Passenger



They Can...

...Provide Many “Special” Services

Door-to door

Door-through-door

Stay-at-the-destination

Help...

carrying packages

putting purchases away

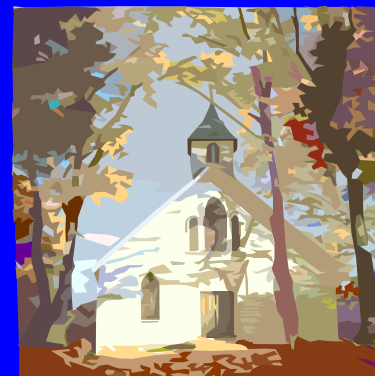
taking the pet to the vet

Long distance travel

These generally prohibitively expensive services when drivers are “on the clock”

They Can...

...Go To Many Destinations



They Can...

...Save Money When They...

... include volunteer drivers

... include volunteer vehicles

Because They CAN...

... provide passenger assistance

... go to (and sometimes thru) the door

... offer socialization to passengers

... provide escorts (volunteer drivers)

... offer trip-chaining

... travel to distant destinations

... stay with passengers at the destination

... eliminate the need for trip scheduling

...Do a lot of things....at little or no cost!



They Can...

...Be A Low Risk Option

Risk Factors (injury, crashes, damage reputation)

Potential Exposure (autos, driving, fees, assistance)

Potential Liability (property damage, bodily injury)

**Any Transportation
Service**

Needs to Attend to...

Recruitment

Training

Assistance

Vehicles

Insurance



Organization Matters

Drivers

Volunteer, Paid

Vehicles

Volunteer, Owned

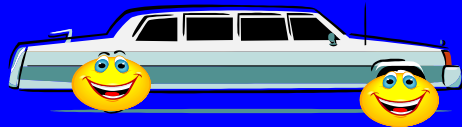
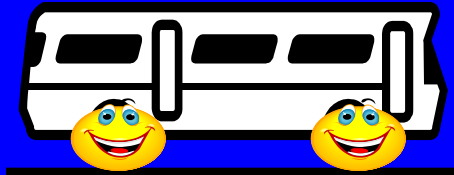
Infrastructure

Staff, Rent, Software, Membership

Volunteer Recruitment, Training, Insurance

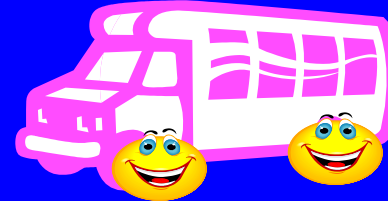
Exemplary Programs

Ride Connection (OR) \$1,000,000 - \$10,000,000



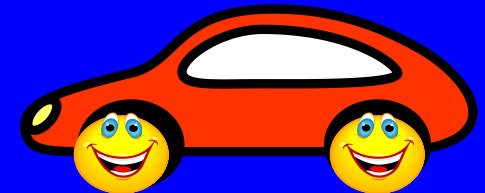
Prairie Hills Transit (SD) \$100,000 - \$500,000

Partners in Care (MD) \$100,000 - \$500,000



TRIP (CA) \$500,000 - \$1,000,000

Shepherd's Center Tupelo (MS) \$85,000 - \$100,000





They Are Gaining Recognition

Volunteer Driver Programs



From...

“Little Women Doing Little Things”

To...

“The Hope of The Future”



Friendliness - An Important Agenda-

acceptability

accessibility

adaptability

availability

affordability





2016 STAR Awards



2016 STAR Awards Application NOW OPEN!

The National Volunteer Transportation Center and Toyota are recognizing **VOLUNTEER TRANSPORTATION PROGRAMS OF EXCELLENCE!**



CLICK for more information and **APPLY.**



CONGRATULATIONS!
The Senior Connection, Silver Spring, MD
2015 GRAND STAR AWARD WINNER
of a TOYOTA PRIUS



A 2016 TOYOTA SIENNA
WILL BE AWARDED TO
THIS YEAR'S WINNER!

Special Thanks!



**National Volunteer
Transportation Center**

CTAA



U Mass Boston



TOYOTA

